


# WHERE?

## HEAD OFFICE:

 5 Ponsonby Street, Annerley,  
Brisbane QLD 4103

Cnr Ponsonby St and Ipswich Rd,  
entrance via Ponsonby St.

## WITH ADDITIONAL LOCATIONS AT:

- Brisbane City
- Gold Coast
- Caboolture
- Ipswich

Our premises have wheelchair access.



## PUBLIC TRANSPORT OPTIONS

Please contact Translink for timetable details on [www.translink.com.au](http://www.translink.com.au) or 13 12 30.

Our closest bus stop is Annerley Junction on Ipswich Road. Our closest train station is Fairfield (Beenleigh Line). It is a 10-15 minute walk to reach us up a steep hill.

# CONTACT US

## STATEWIDE LEGAL ADVICE HELPLINE:

1800 WLS WLS (1800 957 957)

Monday – Friday: 9am – 4.30pm

Information and appointments for women.

## OFFICE HOURS:

Monday – Friday: 9am – 5pm

We are closed on public holidays.

\*Please note legal advice cannot be provided via the administration line or email.




## ADMINISTRATION LINE:

 (07) 3392 0644  (07) 3392 0658

 PO Box 119, Annerley QLD 4103

 [admin@wlsq.org.au](mailto:admin@wlsq.org.au)  [www.wlsq.org.au](http://www.wlsq.org.au)

## CONNECT HERE:

-  [womenslegalservice](https://www.facebook.com/womenslegalservice)
-  [Women's Legal Service Queensland](https://www.linkedin.com/company/womens-legal-service-queensland)
-  [womenslegalservicequeensland](https://www.instagram.com/womenslegalservicequeensland)

## FUNDED BY:



Registered Charity  
Number: CH2559



**Women's**  
Legal Service Qld

**FREE LEGAL ASSISTANCE**  
for women in Queensland

# WHO

Women's Legal Service Queensland provides free legal and social work support to Queensland women.

We provide assistance in domestic violence, family law, and sexual violence matters including:

- Separation
- Divorce
- Domestic violence protection orders
- Child protection
- Parenting arrangements
- Child support
- Family law property matters
- Sexual assault counselling notes privilege
- Financial counselling (FAPU)

**Our priority is helping women who are experiencing domestic violence, sexual violence or disadvantage.**

WLSQ acknowledges the Traditional Custodians of the lands on which we live and work, particularly the Turrbul, Yuggera, Gubbi Gubbi, Ugarapul peoples and the Yugambeh Language Region on whose lands our offices sit. We recognise their continuing connection to this Country, its waters, and culture. We acknowledge that their sovereignty was never ceded. We pay our respects to Elders, past and present, and we especially honour First Nations women and the traditions they carry.



Women's Legal Service Queensland encourages, wherever possible, a women's only space in our offices.

# HOW WE HELP



## HELPLINE

**1800 WLS WLS (1800 957 957)**

Monday – Friday: 9am – 4.30pm  
Information and appointments for women throughout Queensland seeking legal advice in relation to family law and domestic violence matters. Women may be eligible for an appointment with one of our qualified staff or volunteer solicitors. Subject to availability, appointments are held during the day and evening, by phone or in person.



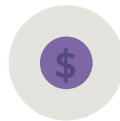
## RURAL REGIONAL AND REMOTE LEGAL ADVICE LINE

**1800 457 117** Tuesdays: 9.30am – 1.30pm  
Priority legal advice for women who live outside Brisbane.



## EVENING LEGAL ADVICE CLINIC

Book an appointment - **1800 957 957**  
Monday evenings: 5.30pm – 8pm  
8 Ponsonby Street, Annerley.



## FINANCIAL ABUSE PREVENTION UNIT (FAPU)

The FAPU employs a holistic, domestic and family violence informed approach to financial counselling, property settlement, family law advice, and consumer credit.



## COUNSELLING NOTES PROTECT

WLSQ Statewide Legal Advice Helpline: **1800 957 957** Free legal advice for survivors of sexual assault and their counsellors regarding the Queensland law which protects the counselling notes of victims of sexual assault.



## INTERPRETERS

We can arrange interpreters over the phone or face-to-face.



## DUTY LAWYER SERVICES

Domestic Violence Duty Lawyer Service at Magistrates Courts:

Ipswich *Mondays and Tuesdays*

Holland Park *Wednesdays*

Caboolture *Wednesdays and Thursdays*



## LEGAL OUTREACH SERVICE

Ipswich Domestic Violence Action Centre  
Brisbane Women's Correctional Centre  
Southern Qld Correctional Centre  
Family Relationship Centres:  
Upper Mt Gravatt & Logan



## PUBLICATIONS

Information and easy-to-read publications are available via our Helpline and on our website: [www.wlsq.org.au](http://www.wlsq.org.au)



## YOUR RIGHTS

For information on clients rights and our feedback process visit our website: [www.wlsq.org.au](http://www.wlsq.org.au)

We also undertake community legal education and law reform.



CONTACT US  
FOR MORE  
INFORMATION

