

2019 – 2020 ANNUAL REPORT



Contents

A MESSAGE FROM THE PRESIDENT AND CEO	3
IMPACT	5
OUR SERVICES	7
State-wide Helpline and Rural, Regional and Remote Advice Line	7
Tina's story	8
Social Work	9
Aesha's story	10
Duty Lawyer	11
Outreach	11
Domestic Violence Units	12
Hina's story	13
Health Justice Partnerships	14
Community Legal Education and Resources	15
Financial Abuse Prevention Unit	16
Divorce Clinic	18
Counselling Notes Protect – Sexual Assault	19
LAW REFORM	20
VOLUNTEERING	21
CORPORATE AND PRO BONO PARTNERS	26
MANAGEMENT COMMITTEE, PATRON AND AMBASSADORS	29
FINANCIAI REPORT	30

WELCOME TO THE ANNUAL REPORT 2019-2020

Women's Legal Service Queensland gratefully acknowledges critical funding and support from these partners:

- Federal Attorney-General's Department
- Queensland Department of Justice and Attorney-General
- Queensland Department of Child Safety, Youth and Women
- Queensland Corrective Services
- Legal Aid Queensland
- · Community and corporate partners.

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A MESSAGE FROM THE PRESIDENT AND CEO

This financial year has been one of rapid change, with Women's Legal Service Queensland (WLSQ) quickly pivoting to respond to new challenges. The pandemic and associated public health restrictions had a profound impact on our clients experiencing domestic and family violence (DFV). Callers to our State-wide Helpline told us their partners were increasing the fear, power and control to significant new levels during lockdown. These women and their children were living in fear, locked in with their increasingly violent abusers. Border closures and heightened risks for vulnerable children associated with the pandemic complicated existing parenting matters. Our clients reported increases in the frequency and severity of violence, and increased barriers to accessing help.

In the initial lockdown phase, WLSQ quickly reconfigure our service delivery to work remotely. The Service quickly developed, then distributed online a *Parenting and COVID-19* fact sheet to respond to frequently asked legal questions. WLSQ was able to continue operating throughout this unprecedented time due to the systems and processes developed through remote volunteering programs. State-wide Helpline staff, lawyers and social workers provided information, referrals, legal advice and social work support to clients by phone, while working from home. The Service's 55 volunteer evening advice lawyers and 21 remote volunteers stepped up, providing a huge 445 legal advice appointments remotely across April, May and June. Due to the innovations developed through the Remote Volunteering Program, WLSQ was able to continue delivering quality free legal and social work help to Queensland women experiencing DFV and sexual violence while the state was locked down. As lock down restrictions eased, these women had more opportunities to reach out for help. This is reflected in a huge increase in calls to our State-wide Helpline. Across June, WLSQ saw a 47 per cent increase in calls to the State-wide Helpline.

This year, WLSQ launched innovative new services and resources to better meet the needs of our clients. This year saw the Financial Abuse Prevention Unit (FAPU) launched. The new specialist unit, consisting of a lawyer and First Nations Support Worker, works together to improve the economic futures of financial abuse survivors. The *Young Mums Have Rights* booklet was co-designed with the Micah Projects' Young Mothers for Young Women group. Funded by Legal Aid Queensland, the booklet provides information and referrals to young women on pregnancy, breastfeeding, family law and DFV. Funded by a Queensland Domestic Violence Month Grant, WLSQ created a series of videos shared through social media that empower women who have experienced financial abuse with information and referrals.

Existing services were also expanded. A collaboration with the Caboolture Young Mothers for Young Women Group has been expanded to a second Coorparoo-based group. The Counselling Notes Protect Unit which provides free legal advice in relation to counselling notes legal privilege for survivors of sexual violence, experienced an increase in demand as the legal profession become more aware of the legislation, and relevant matters were listed in court. The unit was so busy that a second lawyer is now working on these matters.

Informed by client data and experiences, WLSQ provided expert advice and advocacy on a range of law reform topics. This included submissions to the Federal Inquiry into Family, Domestic and Sexual Violence in Australia; the Religious Discrimination Bill 2019; presenting pathways to make the Australian Family Law System safer for child and adult victims of DFV; a proposal for DFV death review inquiries in the family law system; and changes concerning DFV in relation to Queensland Health directives.

Across the last financial year, the Service has expanded the impact of advocacy by effectively harnessing media. WLSQ was featured in 724 media articles with a combined total reach of 521 million views/listens. Key stories were syndicated Australia-wide across News Corp (*The Courier Mail, The Australian*), Nine Publishing (*Brisbane Times, The Age* and *Sydney Morning Herald*), AAP news wire, ABC (radio and online), and commercial radio stations. Key topics included the tragic deaths of Hannah Clarke and her children and calls to criminalise cohesive control and remove the presumption of equal shared parental responsibility from the Family Law Act; COVID-19 and impacts on family law, calls for a comprehensive review into criminal law in relation to DFV, demand on the State-wide Helpline, self-defence of DFV survivors, and the Queensland Law Reform Commission's sexual assault and consent law review.

We acknowledge the hard work of our Management Committee, Patron and Ambassadors. We thank you for your time and efforts in helping the Service to assist more vulnerable Queensland women who have experienced DFV and sexual violence

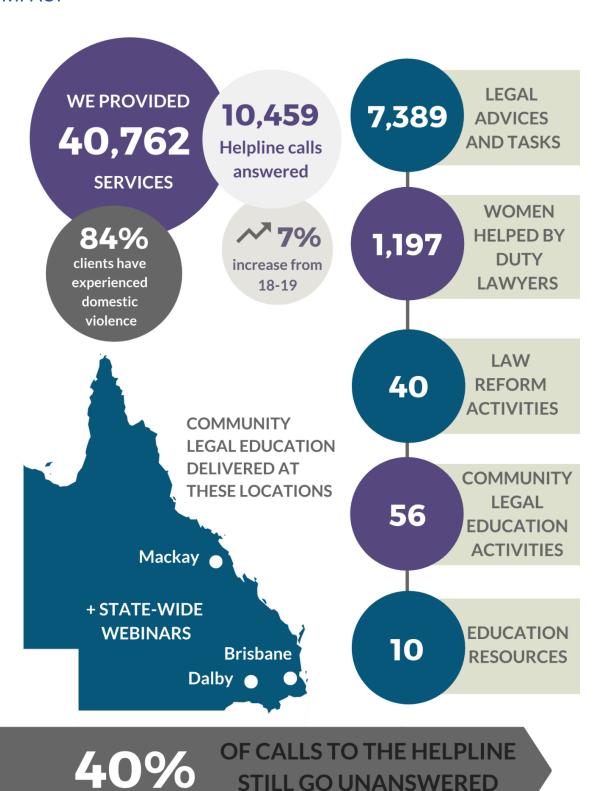
receive access to free legal and social work help when they need it most. On behalf of our clients we would like to sincerely thank our government and corporate partners. This year with your support we answered over 10,000 calls to our State-wide Helpline and provided over 40,000 services to women. For the Queensland women and their children who have experienced DFV and sexual violence we support, your contributions are life changing.



Rachael Field, President

Angela Lynch, CEO

IMPACT



WHO WE HELPED

28%

or at risk of homelessness



25%

have immediate safety concerns for themselves or their children



60%

clients on Centrelink or no income



25%

of clients with a disability



6%

of clients identify as Aboriginal or Torres Strait Islander



724
media mentions
521M
views/listens

culturally and linguistically diverse backgrounds across
Hi!
language groups
Hola!



Social media

f Facebook **19,580**

y Twitter **4,112**

in LinkedIn 2,890

o Instagram 2,721

OUR SERVICES

State-wide Helpline and Rural, Regional and Remote Advice Line

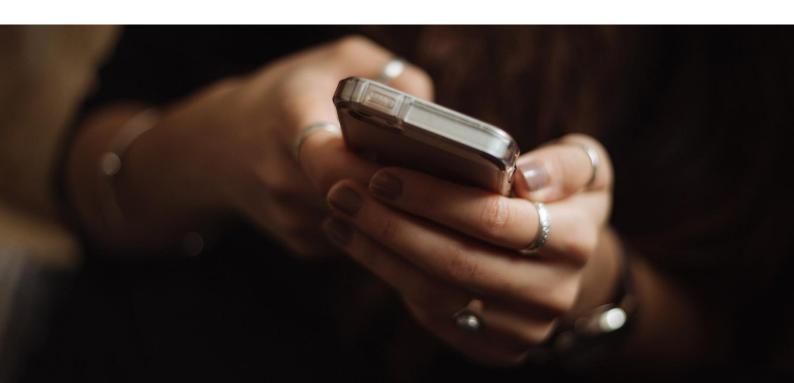
10,459 State-wide Helpline calls answered

238 Rural, Regional and Remote Line advices

Our State-wide Helpline and Rural, Regional and Remote (RRR) Advice Line continue to be a key component in Queensland's response to domestic and family violence (DFV). Specialist helpline workers triage calls from women throughout Queensland seeking assistance for DFV, family law, child protection or sexual violence matters – booking legal advice appointments. A senior helpline lawyer responds to the most urgent calls while volunteer lawyers increase the Service's capacity, providing legal advice to vulnerable women through the Legal Link and Remote Volunteering programs.

The Service recognises that women experiencing DFV who live in rural, regional and remote areas face increased vulnerabilities that can prevent or hinder their access to the legal system. The RRR Advice Line provides free, on-the-spot legal advice by phone to women outside of metropolitan areas, ensuring they do not need to compete with city and suburban callers.

COVID-19 health restrictions posed challenges to State-wide Helpline service delivery. In the initial lockdown, the Service responded quickly to work remotely. The easing of restrictions prompted a substantial rise in the number of women experiencing DFV reaching out for help which is reflected in a sharp 47 per cent increase in State-wide Helpline calls across June. Demand for the State-wide Helpline continues to grow, with a 7 per cent increase in the number of calls answered compared to the previous financial year.



Tina's story

Tina (not her real name) contacted us via our State-wide Helpline. She had suffered domestic violence from her husband and had a disability. Her husband had left her and re-partnered. He had his own business, superannuation and assets from the marriage. She was left caring for their three children without any financial support, and on a disability support pension. Tina discovered that her husband had obtained a divorce order without her knowledge. There were only a few weeks remaining before she would be time-barred from making any claim for a property division or financial support. Her disability meant she had almost no capacity to assist herself.

The lawyers first assisted her to draft her court application and file it with the court within the time limit. She was then awarded interim spousal maintenance to assist in paying her medical costs. Her husband was privately represented by lawyers. He failed to comply with court orders for disclosure and failed to pay the maintenance. He then drew down on his superannuation following the COVID relaxations, further depleting the assets available. She needed further help but was refused assistance from Legal Aid. Our lawyers assisted her to self-represent during the proceedings and then assisted with preparing the matter for trial, obtaining subpoenas and briefing a barrister. A barrister appeared for her at the trial on a pro bono basis.

The matter was determined at trial. The client was awarded 100 per cent of the husband's remaining superannuation and a significant cash amount. These funds will enable the client to be financially independent and reduce her reliance on government support.

Tina said, "It was because of Women's Legal Service that I was able to prove in Court that what I knew all along was true. Because Women's Legal Service lawyers believed me and let me push it, I was able to prove it. I can't thank you enough."

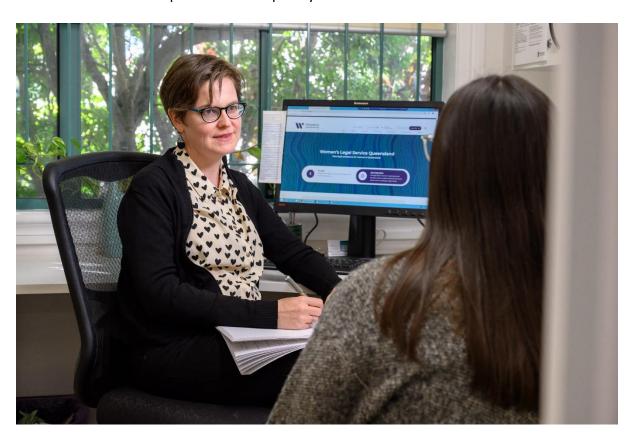


Social Work

305 social work referrals

The Social Work Team, work with lawyers when additional support is needed to increase women's safety, support engagement with their legal options, and facilitate referrals to address practical needs. Social workers help clients to draft protection order applications, safety plan, and liaise with government agencies and support services to arrange housing, increase income, and access other material aide and specialist support services.

Across the financial year the Social Work Team have seen a 12 per cent increase in referrals on the previous financial year. Across April to June, the Team experienced an increase in the proportion of clients with a disability and identifying from culturally and linguistically diverse backgrounds. As well as an increase in demand for social work more broadly, there was a notable increase in risk profile and complexity of client matters.



Aesha's story

Aesha (not her real name) is from a culturally and linquistically diverse background and accessed Women's Legal Service Queensland for advice about separation. The advice lawyer referred to the Social Work Team following her legal appointment, for urgent safety planning and assistance having disclosed high-risk domestic violence, including repeated strangulation, threats to kill and financial abuse. She had two daughters in her care, and was still living with her husband, but had decided to separate after a 20 year marriage. WLSQ Social Workers assisted with safety planning and regular follow up as her circumstances were changing rapidly. Aesha was supported each step of her separation, including drafting her DVO application, and establishing a detailed safety plan for the day she separated, including accessing joint funds. WLSQ Social Workers liaised with DVConnect with a warm referral ahead of her accessing refuge. Her social worker liaised with the children's school on the day she separated and again later when she acquired a protection order. Her social worker liaised with police around service, to inform her evolving safety plan. Referrals and support letters were also provided for Centrelink and housing services, and referrals for furniture as she was unable to take any furniture from the home. Aesha was successful in obtaining private rental for herself and her children, and a strong protection order was made. Once settled safely in her new home, her social worker referred her back to WLSQ solicitors for further advice on parenting and property. She is now linked with a private solicitor for her property matter, as there is a significant property pool (not in her name). Her social worker provided follow up support to monitor her safety for three months after she moved. Aesha expressed her thanks to the WLSQ Social Work Team for supporting her to navigate a safe separation.



Duty Lawyer

1197 women helped by duty lawyers

Our duty lawyers support women experiencing domestic and family violence (DFV) when applying or responding to an application for a protection order which is often a critical time. They provide advice and information about court procedures and the application, explain their options, negotiate on their behalf and advocate and represent them in the Magistrates Court. Our duty lawyer service continues to operate from the Holland Park, Ipswich and Caboolture Magistrates Courts.

The duty lawyer service continued to operate via telephone throughout COVID-19 health directives.

Outreach

Women's Prisons

Our outreach lawyer visits off-site locations to provide vulnerable women with legal assistance. Women in prison commonly have multiple forms of disadvantage and have been victims of violence. We have continued our important outreach service at the Brisbane Women's Correctional Centre and commenced visits to the Southern Queensland Correction Centre providing free assistance with family law, child protection and DFV matters. The service continues to be offered in person and via telephone, in accordance with COVID-19 health directives.

Family Relationship Centres

Our outreach lawyer also provides legal services at the Logan and Mount Gravatt Family Relationship Centres. The lawyer gives women information and advice about parenting and separation, which is important when negotiating better and safer outcomes for women and their children through mediation.

Domestic Violence Units

373 clients assisted

Women's Legal Service Queensland operates Domestic Violence Units (DVUs) in Brisbane, Caboolture and on the Gold Coast.

The DVUs provide legal advice and representation for clients in child protection, domestic and family violence (DFV) legal matters. They operate with a high intensity caseload to support women with extremely complex needs who are experiencing severe DFV. Priority is given to Aboriginal and Torres Strait Islander women, women from culturally and linguistically diverse (CALD) backgrounds and women with a disability.

Eligible clients are those experiencing high-risk DFV, are without access to other legal assistance, have complex needs, and are often involved in multiple court matters.

Mirroring the experience of other units, across the financial year, The Brisbane and Caboolture DVUs saw a larger volume of women with CALD backgrounds. The Gold Coast Unit during lockdown, and post lockdown, saw a greater number of Australian/New Zealand women as CALD women had more pressing migration and visa issues. All DVUs saw an increase in the number of clients with intellectual disabilities, mental health issues, women who identify as Aboriginal or Torres Strait Islander, and who are experiencing financial hardship.

The Caboolture DVU continues its close relations with the Centre Against

Domestic Abuse (CADA) and the Gold Coast DVU continues its close relationship with the Domestic Violence Protection Centre to provide holistic, wrap-around service for clients in the regions.

Hina's story

Hina came to Women's Legal Service Queensland when she separated from her ex-partner of 11 years. Hina's partner had been violent towards her. When her eldest son was 17 and youngest son 15 they stopped wanting to visit their father as much, telling Hina he was verbally abusive. Hina had always tried to encourage her children to maintain a relationship with their father - trying various techniques to encourage them to visit him but her sons were determined to stop the shared care arrangement, wanting to instead visit their father on weekends. She tried to negotiate a new parenting agreement, but her ex would not agree to anything less than "50/50". He was so angry, he walked out of mediation. He filed a Contravention Application against Hina and was trying to have a criminal penalty issued against her. Hina did not qualify for Legal Aid and initially paid for a private lawyer but after years of court, had run out of money. She was stressed, anxious and having trouble sleeping. A WLSQ lawyer assisted Hina to prepare court documents for the final trial. They provided a pro-bono barrister to represent her for the hearing where the court simply dismissed the contravention application and did not penalise her. The Court discharged the previous shared care orders, which meant she was no longer in breach of them. It was then up to her ex to contact the children directly to arrange visits. WLSQ volunteer lawyers and barristers helped Hina through what she describes as one of the most stressful and overwhelming periods of her life.



Health Justice Partnerships

503 clients assisted

Women's Legal Service Queensland's Health Justice Partnerships link women experiencing domestic and family violence (DFV) with legal advice and assistance by facilitating a specialist health justice partnership lawyer to aid patients in select hospitals across South East Queensland.

This program operates in partnership with:

- Logan Hospital
- Redlands Hospital
- QEII Jubilee Hospital
- Princess Alexandra Hospital
- Gold Coast Hospital
- The Royal Brisbane and Women's Hospital
- Redcliffe Hospital
- Caboolture Hospital
- Young Mothers for Young Women Groups (Caboolture and Brisbane)



Annerley based HJP Solicitor, Adele Bentham

The pandemic has posed significant challenges for the Health Justice Partnership teams, with lawyers moving to telephone appointments. Vital DFV training continued to be delivered to emergency nurses at Redlands Hospital and to hospital social workers across the state via webinar (in conjunction with social workers at Queensland Children's Hospital) for the second year.

Prior to the pandemic, the Service strengthened relationship with the Princess Alexandra Hospital, with a lawyer attending onsite every fortnight. This resulted in a significant increase in referrals.

The Caboolture based partnership with the Young Mothers for Young Women Group that links lawyers with a peer-supported young mothers' group was this year expanded to a second group at the Coorparoo Child Health Service.

The Caboolture Health Justice Partnership team expanded their community legal education work delivering new training to young women at Deception Bay High School. A highlight of the year was presenting to the Domestic and Family Violence Prevention Council when they visited the Moreton Bay Region.

Community Legal Education and Resources

56 community legal education sessions

Women's Legal Service Queensland (WLSQ) hosted free legal education workshops and legal advice sessions helping local community agencies support women who experience domestic and family violence (DFV).

In person and online workshops in Mackay, Dalby and Brisbane were made possible through a generous grant from Arrow Energy. Topics included an overview of DFV and the law, making applications for domestic violence orders (DVOs), family law and parenting, family law and property and how to access free legal services. In June a further State-wide webinar on COVID-19, family court and risk assessment attracted over 100 registrations. We thank the Queensland Law Society for generously donating a meeting space for the Brisbane workshop.

Additional community legal education activities included:

- Training delivered in collaboration with Refugee and Immigration Legal Service on migration and DVOs.
- Facilitated by Strong Women Talking, our Principal Social Worker presented a session on DVOs and how to access our service to a group of Aboriginal and Torres Strait Islander women who are DFV survivors.
- The Principal Social Worker represented WLSQ at:
 - DV Service Systems in Brisbane forum (City Hall)
 - · Beyond DV event (PCYC Carindale).
- The Social Work Team delivered training to Uniting Care Community workers on DFV and the law.
- The Principal Social Worker attended the Children and Families Advisory Committee (facilitated by Micah Projects) as a representative for Women's Legal Service Queensland.
- The Principal Social Worker delivered a lecture to The University of Queensland, School of Nursing Midwifery & Social Work, in a law subject: "Domestic Violence and the Legal Context". The lecture was delivered via Zoom and the feedback was positive.

10 resources produced

Across the financial year, Women's Legal Service Queensland (WLSQ) produced diverse community legal education resources to meet the needs of our clients. A booklet titled *Young Mums Have Rights* was codesigned with the Caboolture based Young Mothers for Young Women group. This project, funded by Legal Aid Queensland, provides information and referrals to young women on pregnancy, breastfeeding, family law, and domestic and family violence.



Young Mums Have Rights Booklet

Funded by a Queensland Domestic Violence Month Grant, WLSQ created a series of videos shared through social media that empower women who have experienced financial abuse with information and referrals. The videos address topics including financial abuse, financial literacy, getting back on track after financial abuse, and overcoming money shame. COVID-19 health directives and border closures complicated parenting matters. To provide guidance on this, WLSQ developed a *Parenting and COVID-19* information sheet.



Financial Abuse Prevention Unit

This year the Financial Abuse Prevention Unit (FAPU) launched.

Financial abuse is a form of domestic and family violence (DFV) that involves controlling a victim's money, access to money or making decisions about their money without their permission. It undermines the financial security and independence of women and their children, can make it more difficult to leave an abusive relationship, and forces survivors into

long-term poverty.



Financial Abuse Prevention Unit Solicitor, Natasha McGrow

Women's Legal Service Queensland's new specialist FAPU, consisting of a lawyer and a First Nations Support Officer, work together to improve the financial futures of financial abuse survivors.

The FAPU empowers women to gain control over their finances and to plan their exit from an abusive relationship, while securing their financial future. They advise on eligibility for government assistance, negotiate repayment arrangements and advocate for waivers with creditors where women have incurred relationship debt. They can explain actions relating to debt and assist in applying for financial hardship variations. They help improve women's financial literacy, including understanding their income and expenditures.

FAPU works hand in hand with other aspects of the service including the family law and social work teams, so that women are not repeating their

stories and can make informed decisions regarding their finances, family law matters, DFV matters and property settlement. The lawyer also advises in matters involving responsible lending, dispute resolution with creditors and assists when clients have been pressured into signing unfair or unsuitable contracts.

FAPU further extends their impact by working together to develop engaging community legal education resources to empower survivors of financial abuse with the knowledge and referrals they need to build safer futures for themselves and their children.

Divorce Clinic

95 referrals

22 applications filed/completed

For women with complex needs filling out, paying for and filing online divorce applications can be overwhelming. Women's Legal Service Queensland's (WLSQ) recognised a growing

group of vulnerable clients including those with culturally and linguistically diverse backgrounds assistance to complete needing divorce applications and set up our first Divorce Clinic.

The WLSQ Divorce Clinic allows early career family lawyers and corporate lawyers to volunteer their time to help vulnerable clients to complete divorce applications in monthly evening clinics overseen by a WLSQ in-house lawyer and paralegal. Potential divorce clinic clients are identified internally through the WLSQ State-wide Helpline and a warm referral process. Volunteer lawyers receive

specialised training prior to attending the clinic. Across its second year of operation, the Divorce



Divorce Clinic Solicitor, Keertan Samra

Clinic has been operating at capacity. COVID-19 health restrictions have changed the way the clinic operates whilst dealing with a substantial increase in referrals. Assistance is now provided remotely by phone, email and

post to help clients file their online applications for divorce which has in turn increased administrative work behind the scenes.

WLSQ wishes to acknowledge Risk and Security, Minter Ellison, McCullough Robertson and Clayton Utz for their ongoing, vital support of the clinic.

Counselling Notes Protect – Sexual Assault

147 services provided



CNP Solicitor, Julie Sarkozi

In the past financial year, the Counselling Notes Protect (CNP) Unit at Women's Legal Service Queensland (WLSQ) has provided services. The Unit has represented 37 women who are victims of sexual violence in court to access to clients' counselling oppose communications. Many more women were assisted to negotiate with the Department of Public Prosecutions and counselling services to reduce the volume of their private information made available in legal proceedings. The Unit works in partnership with Legal Aid Queensland.

Established with funding from the Queensland Government in 2017, the CNP Unit, has experienced a gradual and expected increase in demand as the legal profession has become more aware of the legislation, and matters where the protection operates are listed in the District Court.

This year, the CNP Unit represented complainants and counselled women in Rockhampton, Townsville, Maroochydore, Gold Coast, Beenleigh, and Brisbane.

The CNP unit continues to provide education and training to services and stake holders – which has included providing training on the impact of the legislative framework on investigation in the Queensland Police Service Detective training modules, and education to counsellors and judicial officers.

This year has seen the CNP Unit expand. The lock down period due to COVID-19 saw the Unit at capacity, as the District Court vacated all Jury trials and listed applications only. The Unit has been so busy that a second lawyer is now working in the sexual assault counselling privilege area.

LAW REFORM

40 Law reform activities

Informed by client data and experiences, Women's Legal Service Queensland (WLSQ) contributed submissions to State and Federal inquiries, and on issues including:

- Federal Inquiry into Family, Domestic and Sexual Violence in Australia.
- Religious Discrimination Bill 2019.
- Presenting pathways to make the Australian Family Law System safer for child and adult victims of domestic and family violence.
- Proposal for Death Review Inquiries in the Family Law System.
- State Inquiry into Imprisonment and Recidivism 2018.
- Weapons and Other Legislation (Firearms Offences)
 Amendment Bill 2019.
- Consent laws sent to the Queensland Law Reform Commission.
- Criminal Code (Child Sexual Offences Reform) and Other Legislation Amendment Bill (2019).
- Changes concerning domestic violence in relation to Queensland Health directives.
- Response to Inquiry into family law system in Australia by the Joint Select Committee.
- Feedback on the Family Law Courts notice of risk.



CEO, Angela Lynch and Senior Solicitor, Bronwen Lloyd appeared before the Joint Select Committee on Australia's Family Law System

- Feedback to the Family Law Courts on the COVID List.
- The Principal Social Worker submitted a response to the Department of Housing and Public Works' *Consultation Regulatory Impact Statement*, supporting the proposed domestic violence changes to Queensland's tenancy laws.
- The Principal Social Worker made a submission to the Senate Inquiry into Homelessness, focussing on housing and homelessness issues for women and children escaping domestic violence.

Law reform and systems advocacy is core to our mission to create a society free from violence and ensure that women have access to justice.

VOLUNTEERING

Volunteer lawyers have been integral in helping Women's Legal Service Queensland (WLSQ) assist more women and their children experiencing domestic and family violence (DFV) as COVID-19 restrictions ease in Queensland.

WLSQ's State-wide Helpline has experienced an unprecedented 47 per cent increase in calls across recent months. The Service's 55 volunteer evening advice lawyers and 21 remote volunteers stepped up, providing a huge 445 legal advice appointments across April, May and June.

As an organisation WLSQ been able to quickly move to working remotely to keep our clients and volunteers safe. This has meant that our evening drop-in advice sessions have not been running face-to-face. With the systems established through the Remote Volunteering Program, evening advice volunteer lawyers were still able to provide vital free legal advice remotely.

Volunteers have meant so much in the lives of our clients particularly over this most challenging of times. It has again shown that free legal advice is essential to safety for women experiencing DFV.

WLSQ personally thanks each of our volunteers. Their work is life changing and can be lifesaving.





2019 - 2020 VOLUNTEERS

SOLICITORS

Aleisha Draper

Aleisha Edwards Allison Caputo

Amelia Torre

Amy Little

Amy McBreen

Anna Domalewski

Annabel Burton

Annabelle Jacob

Belinda Jeffrey

Bronwen Curtis

Candace Watkins

Carla Franchina

Catherine Bub

Chai Hoe

Chloe Blaney

Chloe Jackson

Claire Nolan

Clare Jobson

Danielle Dick

Debra Effeney

Diane Wright

Ebony Morris

Evette Jones

Fiona Manderson

Flora Tang

Georgia Dalton

Hannah Robinson

Jane Guerin

Janelle Osborne

Jennifer Franklin

Josephine Cockerill

Julia Murfitt

Kelli Martin

Kirstie Colls

Lezah Gildea-Marega

Lindsey Miles

Madeleine Walsh

Maria Sambanis

Melissa Lanthois

Rachel Gillies

Sandra Kelly

Sarah Hampson

Sarahjane Robertson

Shannon Bownds

Stacey Glover

Sue Westall

Tarah Tosh

Vanessa Leishman

Victoria Eastwood

Wendy Miller

wendy wine

Zoe Adams Zoe Busch

Zoe Watson

BARRISTERS

Ann-Maree Eames

Clare Dart

Dr Jacoba Brasch QC

Karen Carmody

Kate Gover

LEGAL LINK

Jennifer Franklin

Orlena Moloney

Vanessa Leishman

Variessa Ecisiii iaii

REMOTE LEGAL

VOLUNTEERS

Annette Power

Avril Cowarn

Belinda Robinson

Carol Brierley

Chantal Hill

Chrissy Leontios

Danae Younger

Deepal Raniga

Elise Clowes

Hayley Kennedy

Heather Owens

Jay Rose

Joelene Nel

Margarett Kummerfeld

Melissa Lanthois

Michelle Porcheron

Michelle Richardson

Miranda Woodland

Nicole Jevtovic

Peta Krarup

Sophie Pearson

Suzanne Stannett

Tarryn Rea

Tina Riveros

PARALEGALS

Amelia Watson-Black

Amy Fleming

Bethanie Patch

Detirative rate

Caitlin Philp

Elle Bellegoi

Gabby Adams

Gia Lynis

Hannah Stadler

Helen Booth

Jess Fernandez

Jessica Wray

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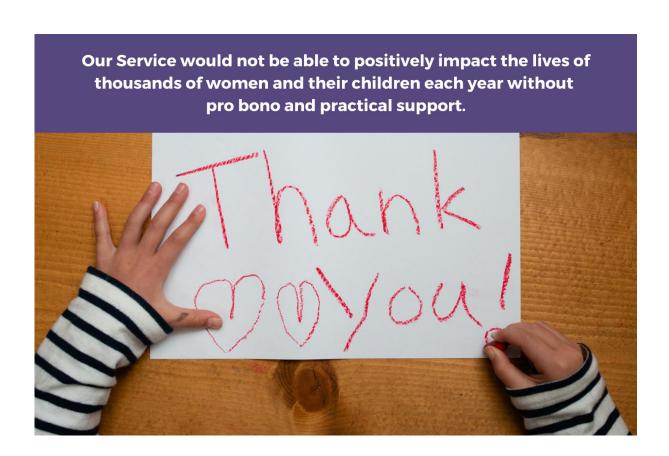
Minter Ellison

Vanessa Miao

Siobhan Markwell

Sarah Long

Jenna Adamson Belinda Tang Courtney Coyne Erin De Monte Georgia Green Hazal Gacka



CORPORATE AND PRO BONO PARTNERS

The important support we receive from fundraising and our corporate and pro bono partners ensures maximum resources can be directed to frontline service delivery. We gratefully acknowledge support received from our corporate and pro bono partners.

2019-2020 CORPORATE AND PRO BONO SUPPORTERS

- Hand Heart Pocket, the Charity of Freemasons Queensland, for providing funding to continue our State-wide Helpline and to cover our projected COVID funding shortfall.
- Tim Fairfax, major donor to the Rural, Regional and Remote Volunteering Program.
- Transurban, for a partnership grant for client emergency assistance, and support of the State-wide Helpline.
- Gadens Lawyers, founding corporate supporter, pro bono and financial support
- Arrow Energy, for funding the delivery of community legal education and specialist legal appointments in rural and remote regions of Queensland.
- KPMG, for pro bono forensic accounting assistance.
- Myer Mount Gravatt and Myer Community Fund, for making Women's Legal Service Queensland their charity of choice, donations, and volunteering.
- Panda Pearls and Amanda Stein, for many generous raffle prizes and raising awareness in rural Queensland.
- Hanworth House, Marisa Vecchio & Phillip Vecchio, for hosting fundraising events, donations and continual advocacy and support.
- The GPT Group, for hosting and sponsoring River to Rooftop and supporting our Designer Rummage events.
- College of Law, for hosting the WLSQ
 Annual General Meeting and key events
 each year.
- The Queensland Community
 Foundation for continued support of
 WLSQ through grant and event support.

- Zonta Club of Brisbane Breakfast, for providing emergency relief for our highest risk clients.
- The Queensland Law Society and sponsors, for partnering on the Annual Legal Profession Breakfast raising funds for WLSQ
- Legal Profession Breakfast sponsors including Results Legal, Grant Thornton, Griffith Law School, Feeney Family Law, Cooper Grace Ward, DLA Piper, Hall Payne Lawyers, Barry Nilsson, KPMG.
- Konica Minolta, for all printing and multi-function devices and event sponsorship.
- Risk and Security, for support of the Divorce Clinic.
- McCullough Robertson, for support of the Divorce Clinic.
- Minter Ellison Lawyers, for support of the Divorce Clinic and making us a community partner.
- Colin Biggers Paisley, for pro bono legal and policy assistance, donations, and support for major events.
- Clayton Utz and Clayton Utz
 Foundation, for pro bono governance support, infrastructure grants and clothing donations, and support of Divorce Clinic and Dancing CEOS event.
- Designer Rummage Sale supporters
- Pub Choir, for a memorable event
- Griffith University, for joint research project funding
- Lord Mayors Charitable Trust, The Office of Lord Mayor
- Brisbane City Council Community
 Development and Capacity Building
- Gambling Community Benefit Fund, purchase of IT equipment

- - Brave participants in the upcoming
 Dancing CEOs event
 - CEOs event including: Australian
 Innovative Systems, One2One
 Accounting, Leishman Legal, Bellrock
 Broking, Women of Wilston, KLM
 Solicitors, Icon Pty Ltd, Pennant Pty
 Ltd, Qld Medical Orchestra, BankWest,
 Bristow & Associates, CBRE Residential
 Valuations, CRISP Valuation Services,
 Grant Thornton Australia, Herron Todd
 White Brisbane, Horrigan Kamitsis
 Valuers, JLL Australia, Paynters Pty Ltd,
 Savills Valuations, The Australian
 Property Institute Ltd, WBP Group
 (Qld),
 - All sponsors and donors to River to Rooftop including CPA Australia, Industrial and Commercial Bank of China, QUT Women in Business, Mullins Lawyers, McCollough Robertson, QUT Law Society, Qld Corrective Services Prisoner Trust.

- Lourdes Hill College
- Stretch Yoga
- EP Financial Services Pty Ltd
- McCall MacBain Foundation
- Flight Centre
- MAS National
- RARE Rabbit, donation of gifts for Volunteers
- The Portrait Store, donation of Photo Sessions and Prizes
- Labels by the Bay, donation of clothing
- White Label Noba, donation of clothing
- Annerley Kitchen, donation of food
- Loft + Luxe, donation of prizes
- Keren Brown Interiors, donation of prizes
- Nicole Beasely Travel
- Morgans Foundation
- Business South Bank
- Ezybidz Pty Ltd
- PayPal Giving fund
- Individuals who made personal donations.
- Anonymous donations

MANAGEMENT COMMITTEE, PATRON AND AMBASSADORS

MEMBERS OF THE MANAGEMENT COMMITTEE AS AT 30 JUNE 2020

President: Prof Rachael Field

Vice President: Dominique Lamb

Treasurer: Di Su

Secretary: Julia O'Connor

Ordinary Management Committee Member: Lesley Symons

Ordinary Management Committee Member: Genevieve Dee

Ordinary Management Committee Member: Cheryl Gray

Ordinary Management Committee Member: Hannah Taylor

Ordinary Management Committee Member: Rebecca Shearman

CEO: Angela Lynch AM

PATRON AND AMBASSADORS



Patron The Honourable Margaret McMurdo AC



Ambassador Marisa Vecchio AM

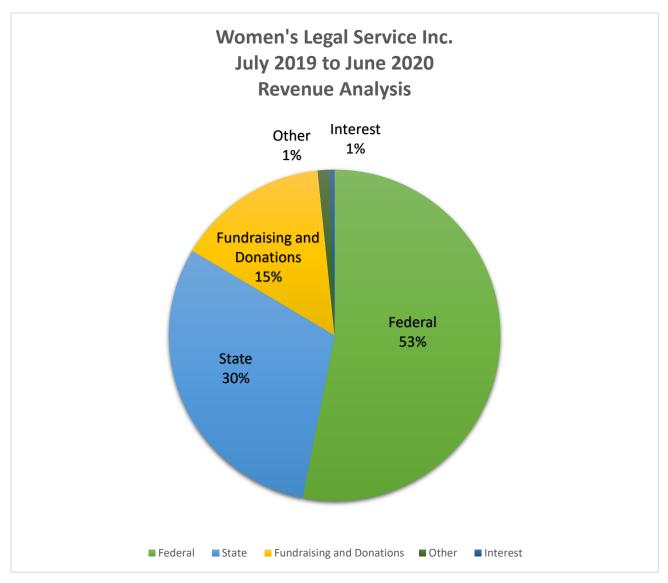


Ambassador Amanda Stein



Ambassador Famin Ahmed

FINANCIAL REPORT



Federal	53%	\$2,692,557
State	30%	\$1,542,858
Fundraising and Donations	15%	\$751,605
Other	1%	\$58,832
Interest	1%	\$24,570
Total Income		\$5,070,422
Total Expenditure		\$4,778,132
Net Surplus		\$292,290

